



Monthly Leadership Roundtable: Affiliate Visit and Awards Overview

May 29, 2025



Agenda

- Program Updates
- Upcoming Training Opportunities
- Council and Chapter Visit Program
- Awards Program
- Discussion
- Closing

Program Updates

- **Committee Module and Near Real Time Report (CM/NRT)**
 - Three Phase Roll Out Plan (124 councils and chapters/phase)
 - Phase 1 (24 Feb), Phase 2 (24 Mar), Phase 3 (24 Apr)
 - Two members per Council/Chapter have access
 - President and Membership Chair
 - Use the roll-out message “survey” to highlight issues
 - Actively working two issues:
 - Inability to search NRT past 8 May
 - Access to Do Not Contact list

Program Updates

- **Alternative Liability Insurance**
 - MOAA has negotiated a contract with Lockton Affinity to provide an alternative for affiliates seeking liability insurance
 - AMBA and private insurance arrangements remain options
- **Chapter Dues Pay Portal Update (Cheddar Up)**
 - 50 chapters enrolled in the program with 25 applications in process
 - MOAA-hosted platform praised by volunteer leaders.
 - Collect dues, advertise events w/pay option, collect donations

Program Updates

- **2024 LOE and Harris Communication award submission feedback was shared with applicants this week**
- **Best practices include**
 - Carefully review award criteria and address each bullet with specific examples. Use the criteria to make future enhancements.
 - Do not use copyrighted material without permission.
 - Newsletter and web editors are encouraged to participate in the Public Affairs and Communication Professional Virtual Chapter.
- **Specific judges' feedback on each submission**
 - Failure to heed guidance provided could impact award level in future years.

Total Force Plus

- Convening at the Gaylord National Conference Center in National Harbor, MD on October 28 and 29, 2025. The conference will be followed by the MOAA annual meeting of the membership, also at National Harbor, on the afternoon of October 30.
- Conference will identify solutions to the greatest challenges facing the All-volunteer Force: leadership development, talent management, recruitment and retention, and the veteran and retiree experience. We also see TF+ as an important opportunity to reinforce and advance our legislative advocacy agenda, grow membership, broaden support for our two charities, and build the MOAA brand in front of active-duty members, policy makers, and members of Congress.
- Limited opportunities for volunteers are anticipated and interested MOAA members should e-mail info@totalforceplus.org and ask to be added to our volunteer list. If your assistance is needed, you will be contacted by our TF+ Team. If selected as a volunteer, the \$350 admission fee for paid MOAA members will be waived. However, volunteers will be responsible for their own transportation to the conference site and their lodging in the DC area. Hotel accommodation is available at the Gaylord property at a discounted rate. If prospective volunteers have additional questions, please e-mail jimc@moaa.org for more information.
- There are no council or chapter leadership-specific activities scheduled in conjunction with the Total Force+ conference.

Volunteer Leader Training

2025 Leader Training Workshops



Leadership Seminar
Orlando, FL
January 16-18
FL, Other C&C by invitation

Virtual Workshop
New Leaders
March 5
Focused on New Chapter Leaders

Central Workshop
Oklahoma City, OK
May 2-3
AR, CO, IA, KS, LA, MN, MO, ND, NE, NM, OK, SD, TX

Virtual Workshop
Experienced Leaders
August 13
Focused on Experienced Leaders

East Workshop
Hershey, PA
November 14-15
CT, DE, IL, IN, MA, MD, ME, MI, NH, NJ, NY, OH, PA, RI, VT, WI, WV



2025 Roundtable Schedule

January 23 Advocacy in Action	February 27 Committee Module/NRT	March 27 Advocacy in Action Logistics	April 24 Chapter Dues Pay Portal
May 29* Chapter Visit and Awards Programs	June 26 General Council Issues	July 24 Recruiting and Retention	August 28 MOAA Virtual Chapters
September 25 Council and Chapter Mentorship	Oct 23 MOAA Foundation	November 20* MOAA Annual Awards	December 18* Year in Review/2026 Outlook

7:00 pm EST

*Adjusted from 4th Thursday to Avoid Conflict



Travel Program

Eligibility

- Councils are Eligible Annually and Chapters Every 2 years
- Schedule now for 2025 and 2026
- Periodic Eligibility Emails Sent to Councils and Chapters
- To Check Eligibility: chapters@moaa.org
- POC: Rachel Sanks, Rachelsa@moaa.org, 1-800-234-6622, ext. 120

COUNCIL AND CHAPTER LEADER RESOURCES

Council and Chapter Awards

Learn about the many honors available to MOAA councils and chapters, and their members.

[READ MORE](#)

Council and Chapter Recruiting and Membership

Resources for chapter leaders to grow and maintain their membership rolls.

[READ MORE](#)

Council and Chapter Administration

Forms, links, downloads, and other materials.

[READ MORE](#)

Council and Chapter Communications

Resources for chapter leaders to grow and maintain their membership rolls.

[READ MORE](#)

Council and Chapter Community Involvement

Resources for chapter leaders to reach out to their communities.

[READ MORE](#)

Council and Chapter Training Materials and Opportunities

Leaders and members alike have many learning tools at their disposal.

[READ MORE](#)

What Happens Next

- ACC Staff Reviews Request, Acknowledges Receipt, Confirms Speaker, and Notifies the Requestor
 - Confirmation email will include name and bio of the speaker
 - Link for additional meeting details
 - Electronic Support Message form/link
 - Speaker will make contact

Best Practices

- CEO/Chairman requests come with scheduling risks
- Please make initial request via the outlined channel
- Expect National support with “Email Blasts”
- Leadership meetings in conjunction with event are highly encouraged
- Keep us apprised of schedule changes
- PPT presentations to fit the venue/event
- Plan award presentations

After the Event

- “Trip Report” filed
- Follow-up with questions and due-outs
- Match resources to challenges
- Consider this as a first step in the process
- Critique the visit
- Follow up with status of new chapter members

Current Program Activity

- To Date: 35 visits completed with 28 scheduled (63)
 - 49 Staff/4 CEO
 - 10 BoD

Personal Awards Program

Awards Program Overview

- Awards
 - <https://www.moaa.org/content/chapters-and-councils/moaa-awards/moaa-national-awards-application/>
- Other Recognition
 - Council/Chapter Anniversary Certificates
 - President/Past President Pins
- Program POC: Rachel Sanks

MOAA National Awards

Outstanding
Service
Award

Leadership
Award

President's
Award

Chairman's
Award

100th
Birthday
Certificate

Outstanding Service Award

- Used for recognizing members for their outstanding service in completing a special project or otherwise contributing to the council/chapter or MOAA
- Includes certificate, card from CEO, and MOAA coin

Military Officers Association of America



Presents This

Outstanding Service Award

To

Capt Emil T. Cipolla, USAF (Ret)

The Military Officers Association of America is honored to recognize you with our prestigious Outstanding Service Award for your efforts within the Southeastern New England Chapter. As the Legislative Chair, you have demonstrated unwavering support for veterans' legislation in Rhode Island. Your relentless efforts played a pivotal role in successfully pushing for the elimination of Pension Taxation, ensuring the financial security of veterans throughout the state. Additionally, you have actively supported the chapter's fundraising Operation Stand Down in Rhode Island.

Through your selfless contributions, you have enriched the lives of so many and served well the MOAA mission to "Never Stop Serving."

Leadership Award

- Used for individuals who hold a leadership position within the council/chapter
- Includes certificate, card from CEO, and leadership pin

Military Officers Association of America



presents this

Leadership Award

to

CDR James W. Hargrove Jr., USN (Ret)

The Military Officers Association of America is honored to recognize you with the prestigious MOAA Leadership Award for your service as Treasurer of the Chattanooga Chapter, MOAA.

In addition to your role as Treasurer, you also serve as Newsletter Editor and Photographer, where your expertise has contributed greatly to the chapter, earning the 5-star Level of Excellence award for three consecutive years. Your extraordinary leadership also earned you the chapter's Board Member of the Year Award for 2021.

Thank you for your selfless leadership in your multiple roles within the Chattanooga Chapter. I hope you'll wear the enclosed lapel pin with pride, symbolizing your dedicated leadership.

Thank you for your commitment to "Never Stop Serving!"



Presidents Award

- Provided when the recipient has previously received the Leadership Award
- Includes certificate, card from CEO, and MOAA medallion



President's Award

*For Exceptional Leadership and Meritorious Service
in Support of the Objectives and Programs of the
Military Officers Association of America
Given under My Hand at Alexandria, Virginia*

President

Chairman's Award

- The highest award from MOAA National
- Reserved for leaders who have gone above and beyond
- Must have received at least the Leadership and President's Award
- Includes certificate, card from the Chairman, and MOAA coin



Chairman's Award

*For Outstanding Leadership and Exceptional Service
In Support of the Objectives and Programs of the
Military Officers Association of America
Given under My Hand at Alexandria, Virginia
on this the Day of , 20 .*

Chairman of the Board

Process and Timeline

- Please complete the application at least 45 days in advance
 - Include 3-5 bullet points of notable accomplishments
- Nomination will be verified in our system

2025 Awards to Date

Awards	Number Fulfilled
Outstanding Service Award	11
Leadership Award	24
President's Award	6
Chairman's Award	0
100 th Birthday Certificate	2
TOTAL	43

Open Discussion



Visit Request Form

- <https://www.moaa.org/content/chapters-and-councils/council-and-chapter-management/initial-chapter-visit-request/>

Additional Notes

- In conjunction with your visit, please consider submitting an awards request
 - <https://www.moaa.org/content/chapters-and-councils/moaa-awards/moaa-national-awards-application/>
 - Covered during our May 2024 roundtable:
<https://www.moaa.org/content/chapters-and-councils/chapter-and-council-webinars/may-2024-council-and-chapter-virtual-roundtable/>